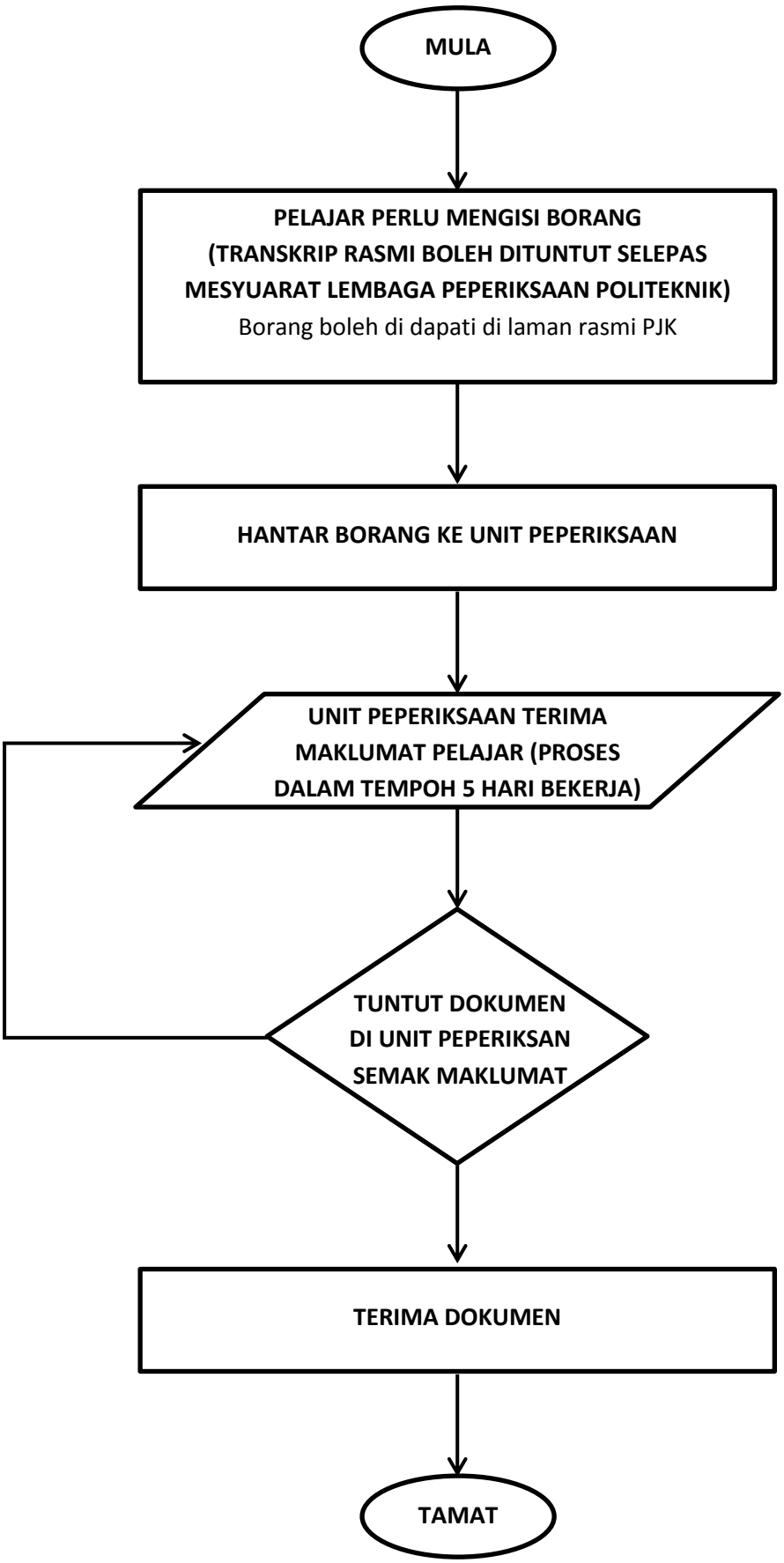CARTA ALIR TUNTUTAN TRANSKRIP RASMI